

Commonwealth Council on Aging
2008 Best Practices Award Winners
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Mountain Empire Older Citizens (MEOC) Transportation Program
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MEOC Transit has spent 30 years building a Coordinated Transportation program.

Through coordination, MEOC is able to provide service to more people without duplication of resources. For example, Aging Services, including Congregate and Home Meal Delivery, are provided on the same vehicle at the same time as Public Transit services, Mental Health and Mental Retardation Contract services, Medicaid services, and transportation services for various other programs and clients.

Thus, rather than five or more agencies utilizing separate vehicles and drivers to traverse the same area, a single agency is able to serve all these clients with far fewer total resources. This provides a savings to the participating agencies, as well as a savings to the taxpayers who thus are not charged five or more times for transportation in the same geographic area, simply because each agency has its own separate funding stream.

This economic efficiency does not reduce the attention to individual client needs. Extensive interagency training and cooperation and innovation in problem solving, keeps client needs uppermost in everyone's mind.